



We serve ...  
We care ...





## ABOUT US

Leverage Limited is a global integrated supply chain management company, as a professional, independent and efficient third party service provider, we are proud of our expertise team in the field of quality management and corporate social responsibilities.

Leverage China branch is one of the first batch of national pilot companies for integrity practice and promotion, national council unit of testing/inspection alliance. Leverage is also an ISO/IEC 17020 compliant, CNAS accredited inspection body and licensed by AQSIO. Our services include factory audit, product inspection, E-Commerce Services, integrity evaluation, CSR strategy planning and CSR tailor-made solution. All our services are served as a package to different stake holders in a way we call Ecological value service.

In addition, we have a knowledge share platform named "Management skill school of Leverage" where anyone can get a customized training course across different industries.

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# Factory Audit

Protecting your Brand , Improving your Workplace  
Verify compliance and make informed business decisions

Leverage offers a suite of Corporate Social Responsibility solutions to empower you to showcase your profiles and good practices while simultaneously improving material efficiency through sustainable environmental practices, practicing good social responsibility concerning security and workplace conditions, and ensuring your organization and your suppliers meet the requirements of tomorrow's employees, communities, investors and customers.

Leverage's services for implementing an effective CSR program address every stage of your supply chain and include:

- Setting Business Principles and Strategic Planning
- Risk Assessment and Management
- Training and Education
- Independent Monitoring
- Social Reporting and Response
- Continuous Improvement



## Our Services

Brand Protection  
Audit



We perform brand protection audit by measuring brand image, impact and loyalty in order to build better relationship with dealers and employees, to build trust and improvement in brand identity also better brand protection.

Environment  
Audit



Leverage provides the entire environmental related solution from sampling, testing, inspection, certification to verification, we help manufacturer minimize the environmental impact to the planet.

We are also the helper for you on all aspects of environmental responsibilities including air, soil, water, waste and climate change.

QMS Audit



QMS is focusing on sustainability issues and assume that other quality problems will be reduced as result of the systematic thinking, transparency, documentation and diagnostic discipline.

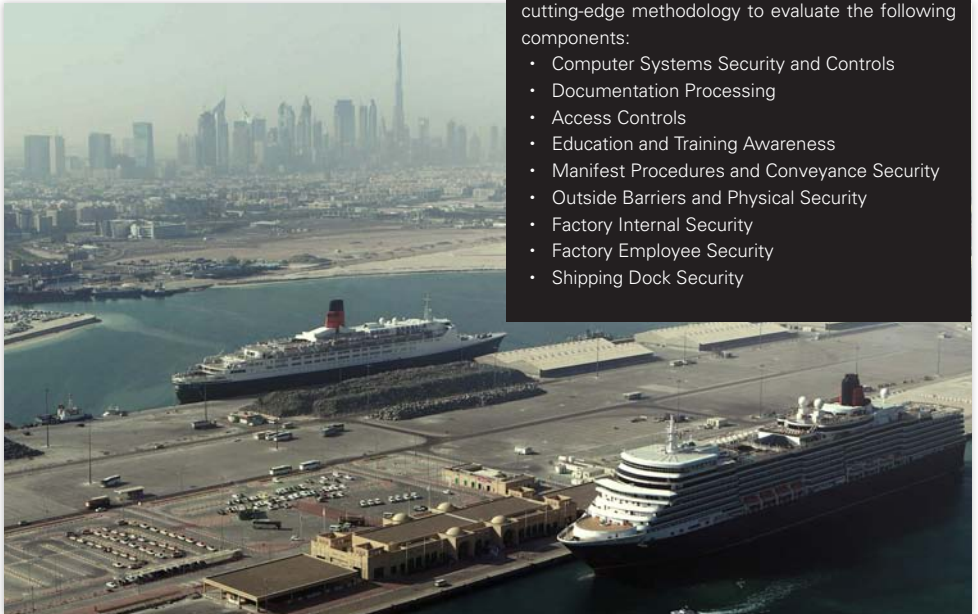
Our QMS (Quality Management System)/ Technical factory audit adheres to ISO 9000 Standards which are widely and internationally recognized for Quality Management Systems.

# Security Audit

The Customs-Trade Partnership Against Terrorism (C-TPAT) is a voluntary supply chain security program led by U.S. Customs and Border Protection (CBP) and focused on improving the security of private companies' supply chains with respect to terrorism.

We perform supply chain security audits against all Customs-Trade Partnership against Terrorism (C-TPAT) global, regional requirements and client's concerns on supply chain security.

As part of executing and adhering to the international supply chain security standards, companies must assess their supply chain to identify, mitigate and eliminate potential security risks.



Leverage supply chain security program employs a cutting-edge methodology to evaluate the following components:

- Computer Systems Security and Controls
- Documentation Processing
- Access Controls
- Education and Training Awareness
- Manifest Procedures and Conveyance Security
- Outside Barriers and Physical Security
- Factory Internal Security
- Factory Employee Security
- Shipping Dock Security

## What Leverage can help?

- Make full security assessment on your entire supply chain, help strengthen security deployment and ensure full compliance to relevant requirement;
- Provide tailor-made training course, help you study, understand and manage all supply chain security related requirement for your global supply base;
- Work out practical management plan for domestic and oversea manufacturing sites.

# E-Commerce Supplier Assessment

The massive number of product categories, suppliers and products have made today's quality control process even more complicated to general merchandise E-commerce retailers, seeking expertise support from third party service provider is becoming a trend in this market. In order to further enhance customer experience, E-commerce players fulfill the quality assurance requirement by means of supplier shrinking, standard setup, quality control and random inspection, using the knowledge and professional team of third party company to tackle the quality problem throughout the whole supply chain.

Taking B2B as an example, Alibaba Group has brought in third party certified company to get involved in factory audit and will extend to more supply chain processes step by step for better customer experience. Additionally third party service provider can also effectively resolve the quality issues for buyers requesting flexible supply chain (Low MOQ, Fast Production, Good quality). Therefore working with third party service providers has with no double become a trend of E-commerce development in near future.



Leverage Limited as a third party service provider with practical experience in E-commerce industry provides E-commerce clients with an end-to-end quality solution. We have reached strategic agreement with a series of E-commerce retailers on supplier audit program. Leverage have come up with a set of systematic solution for clients to enhance corporate brand, promote products rapidly and gain customer trust, we also help client optimize supplier base, consolidate manufacturer resources and improve the trust between buyer and supplier.

Leverage has already globally promoted our "Valued Supplier" certification to quite a few E-commerce retailers. The enterprises successfully be qualified will not only get the "Valued Supplier" certificate, exclusive certification mark and QR Code, but be listed in Leverage valued supplier database as well. Buyers will be able to check the certificate validity using this platform and get more information about it. This all helps retailers resolve the supplier trust crisis.



# CoC Audit

A Code of Conduct (CoC) is a set of regulations governing corporate and business practices according to acceptable standards. By implementing a CoC, a company or organisation is committed to operate its business with the highest standards of business ethics, which exceed the local law requirement. Each brand and importer can develop their own CoC standard to which vendors are expected to comply. Companies are required to perform regular audits on vendors to ensure compliance with the requirements of the CoC throughout the supply chain.

Factories are assessed against a list of nine standards (child labor, forced labor, health & safety, freedom of association, discrimination, etc.) as well as customer specified requirements to ensure fair & ethical production of goods.

The difference between a general social audit and a Code of Conduct audit is that we can customize the audit standards and report template to align with client's special focus and requirement. A tailor-made CoC audit solution for client will mitigate your risks throughout the whole supply chain.

The social audit addresses customer concerns regarding human rights in the workplace. It is a detailed assessment identifying local practices that may not conform to the global SA 8000 ethical standards and/or the customers own internal standards regarding the treatment of workers. Among other things, adherence to SA 8000 requires, for example, the prohibition of child and forced labor, that employees work a maximum of 48 hours per week (not include overtime) with one day off and the demand for and introduction of humane working conditions.



# Corporate Integrity Evaluation

Lack of honesty is the dirty code in business deal



Leverage help build up an correlated integrity management system with identifiability element for clients and help establish an honest business partnership with mutual trust. Our integrity evaluation system take theories of ethical standard, quality, risk and social compliance into consideration, also refers to the integrity guidance published by government department.

Integrity is the basic ethical standard that supplier should be compliant with, it is the basic requirement to all suppliers. Under current circumstances, lack of transparency between supply chain participants has posed a risk to business sustainability.

We heard a lot about suppliers sometimes being dishonest during the factory audit, some prepared for one more fake document or forced workers not to tell truth. Due to time limit of audit, sometimes the audit result does not reflect the real image, that's why buyers in most cases can hardly identify the key risks to business.

The focus based on this evaluation system includes legal requirement, technical requirement, integrity compliance and social compliance.

## [Methodology]

Compliance Scope

Whether a effective system has been established

Is it practical

Is it sustainable

## Leverage Integrity Evaluation Model

Rating	Criteria
0%-50% High risk	Lack of implementation, critical non-conformance
50%-70% Medium Risk	Partially inconsistent with requirement
70%-100% Low risk	Full implementation of all requirement and good trend of keeping it up and running



# CSR Strategy Consultancy Services

With a professional and experienced CSR team in place, Leverage Limited have made a lot of efforts helping leading enterprises worldwide set up corporate social responsibility system and formed strategic partnership with them. We are devoted to providing clients with customized CSR consultancy services and solutions, and helping great companies participate in the work for public good. With our scientific management, execution and evaluation system, we make a win-win platform for both companies and society.



## [Enterprises with CSR strategic system setup consultancy and advice]

- the elements of management, evaluation and reporting
- with corporate community investment(CCI) consultancy services
- helping setup and management of Employee volunteer system
- bridging the communication between enterprise and NGO/NPO in consideration of national social focus
- helping with CSR report compilation by providing independent and objective data analysis
- providing consultancy services of establishment of Enterprise Foundation

# CSR Tailor-made Solution

## Solutions and Services

- The establishment of corporate social responsibility strategy and management system
- Cause marketing planning and consultancy
- Employee volunteer system setup and consultancy
- Enterprise foundation setup and consultancy
- Planning and implementation of large-scale public welfare activities
- Corporate community investment(CCI) consultancy services
- CSR report writing, guidance and independent audit
- CSR performance certification
- Stakeholder evaluation and audit of participation mechanism
- CSR capacity building training services

[Our expertise and technical services help you]

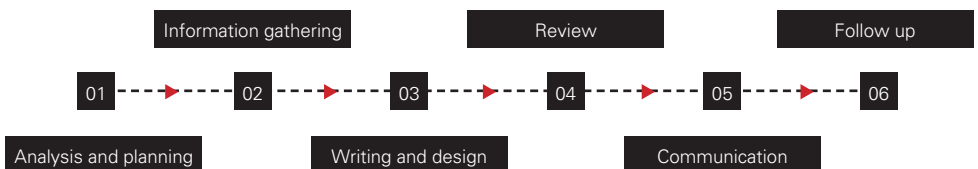
- Identify and understand the risk existing in your operation
- Effectively manage the potential loss and commercial risk
- Setup a more systematic and reliable management mechanism of relevant parties
- Increase product quality and liability
- Increase efficiency and reduce operational cost
- Improve the mutual understanding and communication between enterprise and their suppliers
- Enhance the integrity of the enterprise and brand reputation



## CSR Reporting Service

The last few years have seen substantial climb in CSR reporting, almost becoming a requirement for companies that practice social responsibility. Make reports easy to find and easy to understand. Contact a corporate social responsibility strategist at Leverage Limited for assistance.

Every client needs a different level of support depending on the resources they have available. We can support you at any or all of the phases below by providing strategic advice or getting involved in detail, including writing and project managing.



# Management Skill School of Leverage

Leverage courses ensure that the people who work for your organization have the training that enables them to do their job with the right qualification. Our global learning and development solutions cover a wide range of industries and subject areas, providing expertise designed to help you and your organisation continually adapt the way you work and keep ahead of market developments. Whatever your level of knowledge, our experts support you in progressing your career. Wherever your organisation is in terms of development, we give you the knowledge to take it further.

## [Your benefits]

- Achieve professional qualification based on internationally recognised framework and practices
- Tailor made training programmes are developed based on your unique requirement
- Gain knowledge from industry experts and highly experienced facilitators
- Accredited certification provides you a global recognition
- Training needs analysis to post training evaluation to ensuring optimisation of your training investments



Our programmes are developed in consultation with employers, industry associations and technical & management experts. Despite your location, company size or how unique your request is, we will always find a solution tailor made to your needs by offering :

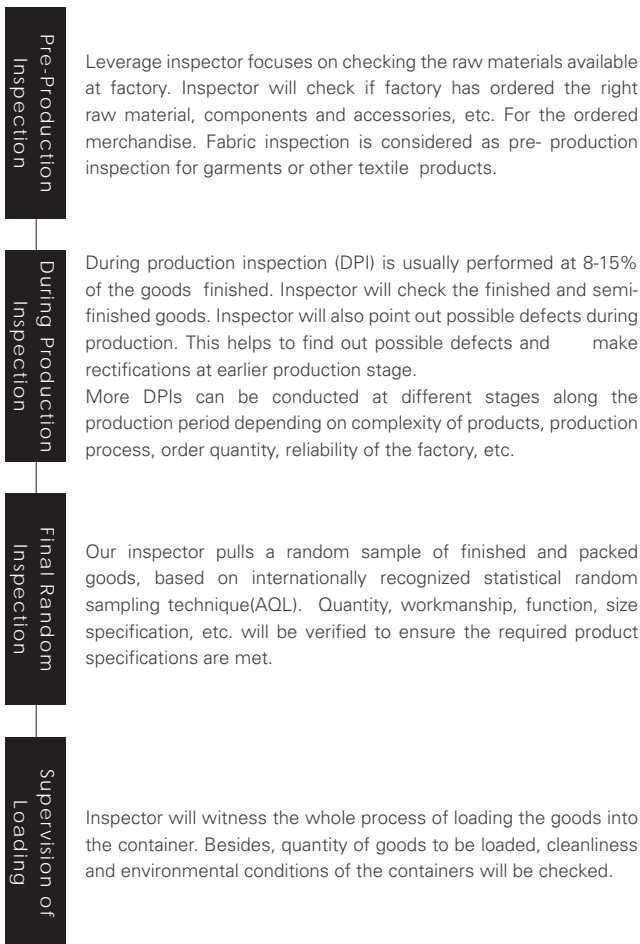
- Customised corporate training
- Open house programmes
- Consulting services
- Skill assessment services
- Certification of persons by examinations
- Vocational education and certification
- Our ultimate objective is to ensure that learning objectives and outcomes are met through the facilitation of knowledge and skills by our specialised trainers and consultants.

# Product Inspection

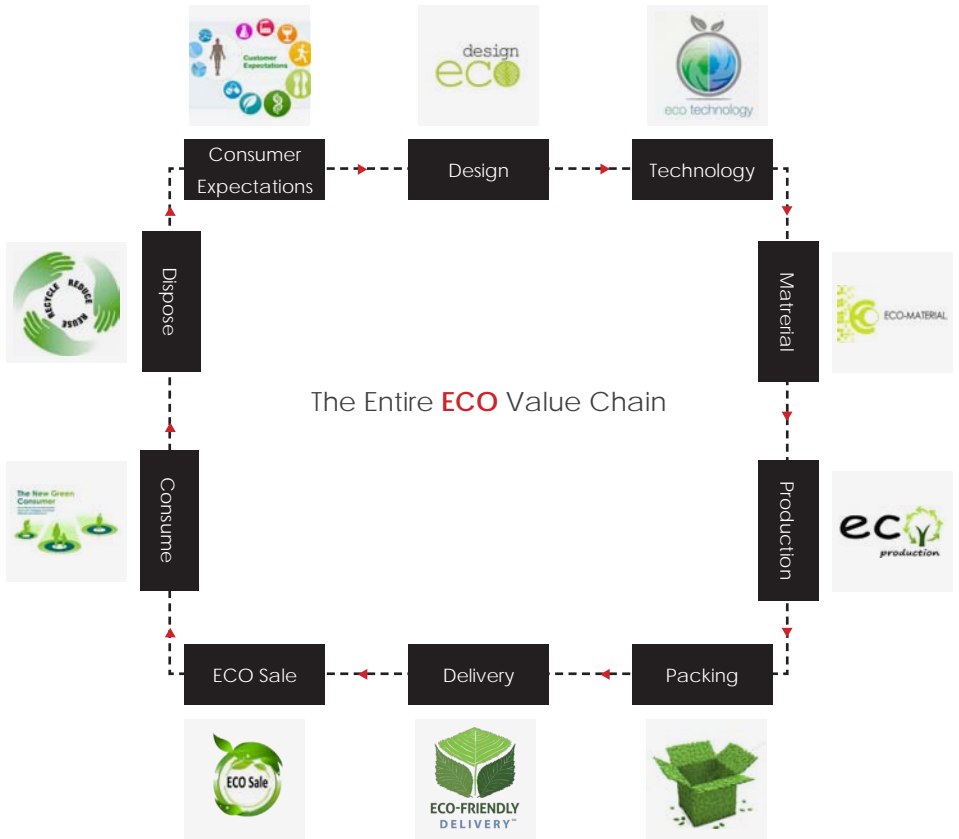
The aim of inspection is to reduce and eliminate as many of your importing risks in receiving defective merchandise. Through on-site inspection, Leverage will monitor the correct fulfillment of your purchase orders and assure that the goods evaluated meets all the specific requirements.

Leverage is an ISO/IEC 17020 compliant, CNAS accredited inspection body and also licensed by AOSIQ. Leverage has a strong inspection team in China and Asia. Our inspection working ports are located in the main manufacturing countries in Asia, Bangladesh, India, Thailand, the Philippines, Vietnam, Indonesia, Pakistan, etc.

## Leverage inspection services



# The Entire ECO Value Chain



The entire ECO value Chain is a new management model taking both environmental impact and resource utilization efficiency into consideration. The foundation of this concept is based on green manufacturing theory and supply chain management skills, involving suppliers, manufacturers, dealers and end users. The main purpose is make a product with manufactured with the least environmental influence and the best resource utilization, throughout the entire product life cycle from design, material purchase, manufacturing, packaging, warehousing, logistics, sales to disposal after use.

With many years experience serving leading brands in different industry on supply chain management services, Leverage help client establish an ECO-value chain system by integration of resources.

# Vision & Mission



## Vision

Become the most popular and beloved third party supply chain management service provider in the world.



## Mission

Be manufacturer's helper  
Be your quality innovator  
Be your trust deliver  
Be your partner to strengthen CSR



## Value

Integrity  
Customer priority  
Endless excellence



# Our Team

In Leverage family, we gather the talented persons and experts from various of fields and industries. We believe nothing but the professional and diligent services create the maximum value for clients. We persist in carrying out the commitment.



## CSR Strategy Consulting

Our Service team of CSR Strategy Consulting is composed of experienced experts of relevant industry. In past several years, they accumulated rich experience from working with brands and external strategy consulting companies on many cases. The manager of operation team is the expert with extensive experience and rich industry knowledge and skills.

## Audit and Inspection

The strict and efficient training is providing to all the staff of audit and inspection team in Leverage. The qualification is to be acted only when the internal assessment is passed. It is highly consistent with the Leverage concept on insisting to provide professional services. Most of our professional auditors and inspectors are with the qualification or certificate of relevant industries, e.g. SA 8000 Advanced Auditor, Certificate of ICTI/ WRAP/ EICC Auditor, National Middle Class Quality Assurance Engineer etc.

## Customer Service

The customer service team is one of the important parts in Leverage, which is with large proportion of staff in the company. Serving the client best is our parent pursuit and core value. We continually providing full-services in high quality, efficiency to clients everyday. We concentrate on listening client's voice. Energetic and professional service is what Leverage highlights. We have the corresponding client service personnel for providing quick assistant and technical supports to the client in different areas of Leverage service network. We are thinking of you.

# Our Partners

## MSC



Maker Sustainability Consulting

MSC is a multinational independent consultancy promoting Corporate Social Responsibility (CSR) among businesses. By providing strategic consulting-oriented services, project development, ethical branding, training and CSR report etc., MSC offers one-stop CSR solutions in order to help the businesses who are thinking of or have already started practicing CSR to use their core abilities to tackle social issues, to unleash their potentials and to gain new opportunities. MSC has developed consulting tools and methods that combine deep insight into the dynamics of companies and markets to generate solutions for social problems that meet diverse business demands. With such tools, MSC is able to customize business strategies that incorporate CSR for clients, and help them gain sustainable edge in today's competition.

## CPC



Central Point Testing & Technology Co., Ltd. (CPC, SLG-CPC) founded in Taiwan since 1994, specialize in helping companies with regulations for the product safety and related certification.

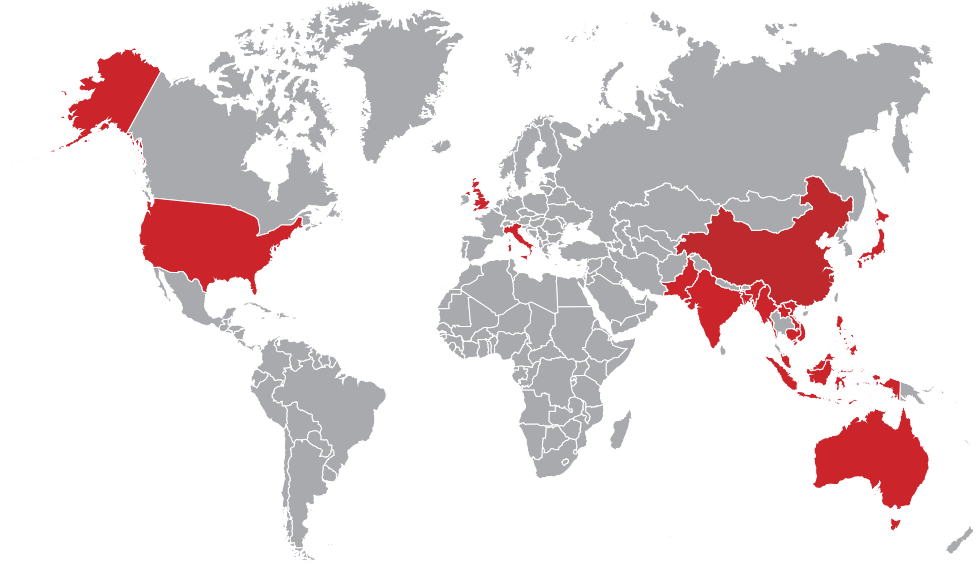
CPC are accredited by IECEE CB-scheme as CBTL, China CNAS and German ZLS and recognized by TUV, SGS, UL, IG, RINA, NEMKO as witness testing lab.

CPC offers extremely varied services, including products safety mark certification such as CE, GS, CB, VDE, ENEC, UL etc; type testing; standards training; factory inspection; pre-shipment inspection.

## Other Partners



# Service Network



## [International Service Network]

Bangladesh | Vietnam | Cambodia | Indonesia | Malaysia | India | Pakistan | Japan | UK | USA | Australia | Italy | Myanmar | Laos | Philippines

## [China Service Network]

Shanghai | Hong Kong | Guangzhou | Hainan | Hangzhou | Dongguan | Xi'an | Hunan | Shandong | Hebei

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